



Hurricane Sally Relief Resources

The following information and recommendations are provided to Austal USA employees to help you prepare for a natural disaster and recover from a natural disaster.

1. EMERGENCY ASSISTANCE – HUMAN LIFE

USA Health System (Mobile)

- **University Hospital** | 2451 USA Medical Center Dr., Mobile
– Emergency Room Open 24 Hours | (251) 471-7000
- **Children’s and Women’s Hospital** | 1700 Center St., Mobile
– Emergency Room Open 24 Hours | (251) 415-1000
- **Mitchell Cancer Institute** | 1660 Spring Hill Ave., Mobile
– Open Monday – Friday 8am-5pm | Closed Saturday and Sunday

Infirmiry Health System (Mobile / Baldwin)

- **Mobile Infirmiry Hospital** | 5 Mobile Infirmiry Cir., Mobile
– Emergency Room Open 24 Hours | (251) 435-2400
- **Thomas Hospital (Baldwin)** | 750 Morphy Ave., Fairhope
– Emergency Room Open 24 Hours | (251) 928-2375
- **Thomas Hospital Emergency - Malbis (Baldwin)** | 29487 AL-Hwy 181, Daphne 36526
– Emergency Room Open 24 Hours | (251) 279-5400

Providence Hospital (Mobile) | 6801 Airport Blvd, Mobile 36608
– Emergency Room Open 24 Hours | (251) 633-1000

Spring Hill Medical Center (Mobile) | 3719 Dauphin St., Mobile 36608
– Open 24 Hours | (251) 344-9630

2. EMERGENCY ASSISTANCE – HUMAN LIFE – Austal USA Insurance

Blue Cross Blue Shield | 1-888-267-2955

United Healthcare | 1-866-414-1959

3. EMERGENCY ASSISTANCE – HOME DISASTER

In the event your home suffers severe damage and you and your family must temporarily relocate, Mobile and Baldwin Counties stand up temporary shelters following a severe storm. The following places are good resources to find temporary food and shelter.

Before you leave:

1. Take photos of your damaged home and belongings
2. Make a list of all your damaged or lost items

FOOD & SHELTER

American Red Cross | 251-544-6100 | www.redcross.org/Alabama

- Mobile and Baldwin County have a local Red Cross chapter that supports our region in times of disaster.

Salvation Army of Coastal Alabama | (251) 438-1625 | <https://salvationarmyalm.org/coastalalabama>

- The Salvation Army provides food service, emotional and spiritual care, social services and more following a disaster.

Current Locations following Hurricane Sally as of **Sept. 22, 2020**

- 1009 Dauphin St, Mobile, AL 36604
- 3200 Pleasant Valley Rd, Mobile, AL 36606
- 19025 Oak Rd West, Gulf Shores, AL (Gulf Shores Sports Complex)
- 1720 Gulf Shores Pkway, Gulf Shores, AL
- 4385 William Silver Parkway, Orange Beach, AL (Orange Beach Sports Complex)
- 18507 Hwy 98, Foley, AL

(Source: [Salvation Army Hurricane Sally Facts](#))

National Guard / Baldwin County Emergency Management Agency | (251) 972-6809

- Food and water distribution following Hurricane Sally:
 - Bay Minette First Baptist Church Bay Minette 1201 Hand Ave. Bay Minette, AL Hours: 8:00 a.m. – 6:00 p.m.
 - Elberta Fire Department 13125 Chicago St. Elberta, AL Hours: 9:00 a.m. – 5:00 p.m.
 - Fairhope Volanta Park 523 Volanta Ave. Fairhope, AL Hours: 8:00 a.m. – 6:00 p.m.
 - Foley Soccer Complex 18507 US Hwy. 98 Foley, AL Hours: 9:00 a.m. – 4:00 p.m.
 - Gulf Shores Sportsplex 19025 Oak Rd West (County Rd. 6) Gulf Shores, AL Hours: 8:00 a.m. – 6:00 p.m. NOTE: The City of Gulf Shores has set up an additional location on the island at Gulf Shores United Methodist Church on Hwy. 59
 - Lillian Community Club 34148 Widell Ave. Lillian, AL Hours: 7:00 a.m. – 7:00 p.m.
 - Orange Beach Christian Life – The Island Church 25550 Canal Rd. Orange Beach Hours: 7:00 a.m. – 6:30 p.m.
 - Perdido Beach Fire Department 8450 Escambia Ave. Perdido Beach, AL Hours: 8:00 a.m. – 6:00 p.m.
 - Robertsdale South Baldwin County Coliseum 19477 Fairground Rd. Robertsdale, AL Hours: 8:00 a.m. – 7:00 p.m.

- Seminole Fire Department Station 22 32268 Hwy. 90 Seminole, AL Hours: 8:00 a.m. – 7:30 p.m.
- Summerdale 502 West Lee Ave. Summerdale, AL Hours: 8:00 a.m. – 4:30 p.m.

For more information, contact Jenni Guerry or Sherry-Lea Botop at jguerry@baldwincountyal.gov or (251) 972-6809.

Feeding the Gulf Coast | (251) 653-1617

- Hosting community food distribution on the following days (call for distribution time):
 - Wednesday
 - Daphne – African Universal
 - Gulf Shores – Christian Service Center
 - Magnolia Springs – Fire Department
 - Thursday
 - Foley – Calvary Chapel
 - Robertsdale – Catholic Social Services
 - Saturday
 - Grand Bay – Union Baptist Church (3rd Saturday of the month, servicing 36695 & 36541)
 - Sunday
 - Mobile – Hands of Hope Ministry

DISASTER RELIEF

FEMA | (800) 621-3362 | www.DisasterAssistance.gov | FEMA App

- FEMA’s Individuals and Households Program (IHP) provides financial and direct services to eligible individuals and households affected by a disaster, who have uninsured or underinsured necessary expenses and serious needs. The assistance is intended to meet your basic needs and supplement disaster recovery efforts.

IHP Assistance may include:

- Funds for **temporary housing** while you are unable to live in your home, such as rental assistance, or reimbursement for hotel costs
 - A **temporary housing unit**, if approved for the disaster, when you are not able to use rental assistance due to a lack of available housing resources
 - Funds to support the **repair or replacement of owner-occupied homes** that serve as the household’s primary residence, including privately-owned access routes, such as driveways, roads, or bridges
 - Funds for **other uninsured or under-insured disaster-caused expenses and serious needs**, such as repair or replacement of personal property and vehicles, or funds for moving and storage, medical, dental, child care, funeral, and other miscellaneous items approved by your state, territory, or tribal government
- Additional Programs to Support Disaster Survivors
 - [Disaster Unemployment Assistance](#)
 - [Crisis Counseling Assistance and Training Program](#)
 - [Voluntary Agency Coordination](#)

- [Mass Care and Emergency Assistance](#)
- [Disaster Case Management](#)
- [Disaster Legal Services](#)
- [Find Family and Friends](#)
- [Pets and Animals](#)
- [Emergency Alerts](#)
- [Coping with Disasters](#)
- [Find Open Shelters](#)
- [FEMA Mobile App](#)
- [Get Involved](#)

Additional information on post-storm safety is available on the CDC website at <https://www.cdc.gov/disasters/hurricanes/be-safe-after.html>

4. EMERGENCY ASSISTANCE – HOME REPAIR

Power

- Many people temporarily lose power to their homes during serious storms. Local and out of area power companies are good at helping restore power quickly, but some homes may not have power restored for weeks.
- In home generators and portable generators are good sources to run refrigerators, freezers, window A/C units, lights, laundry machines, and other items requiring power, but generators vary in size and cost. Few generators can handle powering more than one of the above items at once. Generators can be purchased at a number of locations including Home Depot and Lowes. Talk to a store member to know which generator is right for your home.

Home Depot

- Good source for emergency lumber, tools, generators, A/C units, fans, lawn equipment, chainsaws, and more.

Lowes

- Good source for emergency lumber, tools, generators, A/C units, fans, lawn equipment, chainsaws, and more.

Fuel

- Consider fueling up your car and any extra fuel cans you have prior to a storm. This ensures you have enough fuel for a last minute evacuation and after a serious storm gasoline will be in high demand.

Professional Tree Removal & Contract Labor

- In the aftermath of a serious storm, these companies will be in high demand. Many local and out of the area companies will drive through neighborhoods immediately following the storm to help residents remove trees. Prices may be expensive so make sure they tell you how much they will charge before they start the job.
- The Better Business Bureau recommends getting at least three estimates, get everything in writing and pay with a credit card when hiring a contractor to make storm damage repairs.

For more helpful tips on hiring a contractor, visit the Better Business Bureau:

<https://www.bbb.org/us/al/mobile>

- Baldwin County Residents needing help removing trees and debris should call the Crisis Cleanup Hotline at 1-800-451-1954. Volunteer groups coming to the county will work from needs documents in this database.

Boat Owners/Boat Cleanup

- Hurricane Sally caused massive damage to marinas and boat storage facilities.
- Damaged or destroyed vessels must be removed from waterways and shorelines by the boat/vessel owner, who should remove it as soon as possible.

5. EMERGENCY ASSISTANCE – HOME PROTECTION

If you own your home (Home Owners Insurance)

- Contact your homeowner's insurance to submit claims if you have damage to your home.

If you rent or lease your home or apartment (Renters Insurance)

- Contact your landlord or the home's owner to notify them of damage to your apartment or home. They are responsible for repairs to the home or apartment.
- Use your Renter's Insurance and contact your insurance company to file a claim if any of your personal items inside the home or apartment were damaged.

6. VOLUNTEER OPPORTUNITIES & DONATIONS

Link to volunteer information on the Gulf Coast: [Click Here](#)

Volunteer Registration Centers (VRCs) in Baldwin County

- Gulf Shores United Methodist Church on Hwy. 59. Hours are 7:00 a.m. to 3:00 p.m.
- Robertsdale at the PZK Hall on Hwy. 104. Hours at 9:00 a.m. to 2:00 p.m.
- Volunteers wanting to assist with cleanup and repairs need to register at an official Volunteer Registration Center to be matched up with residents who need help.
- These centers are for individual volunteers; if with an organized group, the group leader should coordinate with the VRC.
- Volunteers will be issued a Volunteer ID by the VRC so that residents know the person has been approved to assist.

Donations

- Individuals wanting to support Baldwin County residents recovering from Hurricane Sally are encouraged to use the official local United Way Hurricane Sally Relief Fund at www.unitedway-bc.org