



**INNOVATIVE ON LAND.
EXCEPTIONAL AT SEA.**

April 23, 2026

Team Austal USA,

As part of our ongoing commitment to strengthening workplace communication, we continue to work to enhance the systems we use to keep everyone informed and connected. To streamline how we communicate at Austal USA via text alerts, effective Monday, April 27, we are transitioning our workforce notification system from **Alert Media** to **Workday**.

This move to Workday enhances our data privacy by ensuring your personal contact information is stored within our secure, encrypted HR system. Additionally, it enables you to continue receiving the most up-to-date information regarding yard closures, parking updates, and company news.

To continue receiving up-to-date information from Austal USA via text:

To continue receiving text alerts from Austal, you must opt-in to the new system. Federal regulations require a manual "Yes" to receive these messages.

1. **Update Workday:** Please log in to your Workday account to ensure your current mobile phone number is listed correctly in your personal profile. You can update your phone number via the Workday app on your mobile device or through the desktop portal.
2. **Watch for a text:** In the coming days, you will receive an automated text message from (251) 758-3958. If you do not receive the initial opt-in text by end of day on Friday, April 24, or if you accidentally delete it, please reach out to the IT Help Desk (helpdesk@austalusa.com).
3. **Reply "YES":** Reply YES to the automated text message to authorize Austal USA to send you alerts.
4. **Option to Opt-Out:** Reply STOP to the automated text message to opt-out of receiving future texts.

Please Note: If you have a work phone number saved in Workday, text notifications will be sent to that number by default. If you would like to update or change your preferred number, please contact the IT Help Desk for assistance.

What Changes? A New Number: Alerts will no longer come from the previous Alert Media phone number. We recommend saving the new number – (251) 758-3958 - as "Austal Alerts" once you receive the initial text.

To ensure you don't miss company text updates, please opt-in to the Workday text alert system. If you have trouble updating your information in Workday or do not receive the opt-in text, please contact the IT Help Desk.

Austal USA HR Team



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